Nguyen Thu Viec

Business Analyst

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Objective

Having genuine analytical ability and experience gained through projects implemented during the University period, I'm looking for a suitable Business Analyst Intern position to have the opportunity to participate in real projects, effectively apply specialized knowledge to it and be one of the attributors of the project's growth. And then become an official employee is one of my worthy desire.

Certifications

English: TOEIC - 745

Education

UEH - University of Economics Ho Chi Minh City   2021 - Present

- Major: Business Information Systems
- GPA: 3.81/4.0
- Scholarship "Phát triển tài năng - Eximbank 2023"

Skills

Business Analyst Techniques: Use Case, User Stories, Activity Diagram, Sequence Diagram, Data Modelling, Wireframing, SRS

Requirement Management Tools: Jira

Software Development Methodologies: Agile / Scrum

Software and Tools: VS Code, Figma, Power BI, Draw.io, Miro, Orange, MS Suite

Business Domain Knowledge: Digital Banking, Sales

Development Skills: C#, SQL, HTML/CSS, Javascript, Tailwind, React JS

Honors & Awards

- Scientific Research with Department level in UEH500
- Prize C - The UEH Young Researcher Award 2024

Activities

Vice President of Communicating - Foreign Affairs YoRE Club - UEH   11/2021 - 12/2022

- Coming up with ideas and holding 2 events with participation of more than 500 students
- Managing members, operations of state and collaborating with other states to recruit over 50 collaborators

Activities

- **Volunteer at:**   07/2022
  - Event **Google I/O Extended Mien Trung**
  - Competition **SheCodes Hackathon**

Projects

Sales Management Sytem Analysis and Design   12/2023
System Analysis and Design final project
Domain: CRM
What I worked on:

- Interviewing and getting requirements from stakeholders to design and build systems
- Brainstorm to come up with some main functions of the system, then draw Use Case diagrams
- Drawing Activity Diagram and Sequence Diagram based on Function Description (in Use Cases)

Adventure Works Cycle Descriptive Analysis   10/2023 - 11/2023
Business Intelligence final project
Domain: Sales
What I worked on:

- Researching the dataset and describe the attributes in the dataset
- Using Orange and Excel to handle raw data.
- Using MS Power BI to construct Dashboards.
- Giving reasonable explanations to what happened in the past and proposing what should be done better in the future for the company to develop better.

Ecommerce Customers Churn Prediction   03/2023 - 04/2023
Data Science final project
Domain: E-commerce
What I worked on:

- Using Orange and Excel to handle raw data (got from Kaggle.com).
- Choosing the most suitable model between Logistic Regression, Tree and SVM model for analysis.
- Based on the results of the Logistic Regression model, finding insights and the influence between attributes on the probability of customer churn
- Proposing Customer Segments based on their behaviors.

Paytm Banking Database   10/2022 - 12/2022
Database final project
Domain: Digital Banking
What I worked on:

- Researching terms related to "banking process"
- Drawing and describing attributes of Relational Data Model based on Entity Relationship Diagram
- Using SQL to insert data and execute some SQL queries